



**WARRANTY AND MAINTENANCE AGREEMENT  
FOR  
E-MAIL SYSTEM  
BETWEEN  
SAMSUNG ELECTRONICS CO. LTD.  
AND  
ASEAN-SINGAPORE**

**WARRANTY AND MAINTENANCE**  
**AGREEMENT FOR E-MAIL SYSTEM**

THIS AGREEMENT made and entered into this day of \_\_\_\_\_ by and between Samsung Electronics Co. Ltd., a corporation organized and existing under the laws of the Republic of Korea and having its registered office at 7th Fl. Ankuk Insurance Bldg., 87, 1-ka, Ulchi-Ro, Chung-Gu, Seoul, Korea (Hereinafter referred to as "SAMSUNG") and ASEAN-Singapore, Ministry of Foreign Affairs, Singapore.

**WITNESSETH:**

WHEREAS, SAMSUNG is engaged in the business of E-MAIL SYSTEM which is supplied by Samsung Electronics Computer Business Unit; and WHEREAS, ASEAN wishes to act as a end-user of such products sold by SAMSUNG: Now, THEREFORE, in consideration of the mutual premises and herein contained, the parties agree as follows:

**ARTICLE 1.     Warranty Period**

- 1) Samsung shall warrant the product as specified in "Appendix A" and "Appendix B" for a period of 12 months from the date of final installation by SAMSUNG.

- 2) All maintenance cost for the product as specified in "Appendix A" and "Appendix B" during the warranty period shall be paid by Samsung. Thereafter for the further period of 3 years any maintenance cost will be borne from the Special Cooperation Fund.

## **ARTICLE 2. Service Representative**

- 1) Samsung shall execute Warranty and Maintenance for Hardware and Software through the authorized service representatives appointed by Samsung in each ASEAN country.
- 2) Samsung shall provide parts priced list (PPL) and technical service manuals to the authorized service representatives.

## **ARTICLE 3. Out of Warranty**

- 1) All maintenance cost for the Product out of warranty shall be paid by each ASEAN country.
- 2) Samsung shall provide the repair parts for Hardware in case of functional parts for a period of not less than Five (5) years after the date of final installation.

SAMSUNG ELECTRONICS CO. LTD.

By: KEEN CHOONG HOCK

Name: KEEN CHOONG HOCK

Title: General Managing Director

Date: 8 / 19 / 92

Place of  
Execution: Jakarta

SINGAPORE

By: TOH HOCK GHIM

Name: TOH HOCK GHIM

Title: Director-General  
ASEAN-Singapore

Date: 15 JUNE 1992

Place of  
Execution: JAKARTA, INDONESIA

## APPENDIX A:

## S Y S T E M S

NO	Product	Description	Qty	Price (US\$) CIF
1	SSM32/400 (SysteMaster 486/33TE)	CPU: Intel 80486 33MHz	7	103,341
		Memory: 16MB		
		Cache: 128KB		
		FDD : 5.25" (1.2MB) - 1EA 3.5" (1.44MB) - 1EA		
		HDD: 760MB - 1EA		
		CTD: 150MB - 1EA		
		Mouse - 1EA		
		S-VGA: 1,024x768		
		Monitor: 14" Super VGA Color		
		S/W: MS-DOS MS-WINDOW UNIX SVR 3.2"		
2	DeskMaster 386S/20N	CPU: Intel 80386SX 20MHz	14	69,031
		Memory: 2MB		
		Cache: 16KB		
		FDD : 5.25" (1.2MB) - 1EA 3.5" (1.44MB) - 1EA		
		HDD: 360MB - 1 EA		
		Mouse: 1EA		
		S-VGA: 1,024X768		
		Monitor: 14" VGA Color		
		S/W: MS-DOS MS-WINDOW MSC LOTUS-123 WordPerfect dBase-IV		
3	Mail Package and Utilities	X.400MHS X.25 S/W & Board	7	32,291
Sub-total				204,663

APPENDIX B:

PERIPHERALS

No	Product	Description	Qty	Price (US\$)CIF
1	Laser Printer	HP Laser II Si(17ppm)	7	38,465
2	Dot Printer	24 Pin	7	7,000
3	Modem	Hyes Compatible	9	10,000
4	UPS/AVR	2KVA	7	31,164
5	Consumable Items	Diskette, Cartridge Tape Toner, Ribbon, etc.	7	14,000
Sub-total				100,629